

KINVEY PRICING

	DEVELOPER EDITION	STARTUP EDITION	BUSINESS EDITION	ENTERPRISE EDITION	COMMENTS
All plans include infrastructure and operations					
Intended use	For individuals	For small businesses with < 20 people	For businesses with 20 or more people	Dedicated Instance	
Cost	Free	\$200	\$2,000	Contact us	
Period	Per app, per month	Per app, per month, paid monthly	Per app, per month, invoiced annually	Unlimited apps with < 100,000 monthly active users	Contact us if your app will have more than 100,000 monthly active users.
Basic Support	Forum	Forum and email	Forum, email, and phone during business hours	Forum, email, and phone during business hours	
Tenancy	Multi-tenant	Multi-tenant	Multi-tenant	Single tenant	
Client Libraries	✓	✓	✓	✓	Native, hybrid, cross-platform, and mobile web SDKs with advanced plug-in features for developing apps with the tools of your choice.



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Core BaaS Features	✓	✓	✓	✓	User management and access control, data store, file storage, engagement services, push notifications, business logic, social network integrations, location services, lifecycle management, and versioning.
Admins & Collaborators	1 admin or collaborator	Up to 3 admins or collaborators	Unlimited	Unlimited	Admins, developers, and collaborators who have access to the app backend.
Environments	1 environment per app	2 environments per app	4 environments per app	6 environments per app	Setup multiple work environments per app like dev, staging, and production to effectively manage your app's lifecycle.
Business Logic Timeout	2 seconds	2 seconds	60 seconds	60 seconds	Length of time that business logic scripts are allowed to run before they timeout. Contact us if you need a longer business logic timeout.
Monthly Active Users	1,000	100,000	100,000	Unlimited apps with < 100,000 montly active users	Active users of the app. Note a user is active for the month if the app made at least one request for the user during that month. Contact us if your app will have more than 100,000 monthly active users.
Data Storage Limit	1 GB	10 GB	30 GB	500 GB	Size of the database in Kinvey. Note that this does not include the Kinvey filestore, only the Kinvey datastore.
File Storage Limit	100 GB	500 GB	1 TB	Contact us	Size of the file storage in Kinvey.



617.505.4096 99 Summer Street
 sales@kinvey.com Suite 1500
 www.kinvey.com Boston, MA 02110

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Gold Support			✓	✓	Basic support plus 24x5 technical support for high severity issues.
Standard data backup & DR			✓	✓	Automatic backup of your backend data in a remote data center with 72 hour RTO.
Mobile Identity Connect			✓	✓	Securely connect your apps to existing enterprise identity systems using Kinvey's Mobile Identity Connect.
Mobile Data Connect			Available at additional cost	Available at additional cost	Securely connect your apps to any enterprise data source using Kinvey's RAPID and Custom Connectors.
Cloud Cache			Available at additional cost	Available at additional cost	Accelerate data delivery with Kinvey's Cloud Caching policies.
Uptime SLA				✓	Service level uptime guarantee.
Site-to-site VPN Tunnel				✓	Site-to-site VPN tunnel.



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Platinum Support			Available at additional cost	Available at additional cost	24x7x365 technical support for high severity issues.
HIPAA Compliance			Available at additional cost	Available at additional cost	Kinvey will become a Business Associate for your HIPAA-compliant app and sign a BAA.
Operational Intelligence				Available at additional cost	App insight for IT support and troubleshooting.
Account Manager				✓	Kinvey provides you with an account manager to ensure your success.
Enterprise DR				Available at additional cost	Enterprise class Disaster Recovery with RTO of less than 8 hours.



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